



## **Corporate Policy for Quality, Environment & Energy efficiency**



Grupo Logista's strategy aims to maintain its leadership through a high quality, specialized integral distribution service to its customers.

We are concerned with both the quality of services offered to our clients as well as the environment. Being responsible for sustainability, we seek, develop, and implement the best possible practices available to minimize the impact of our activity on the environment made from services rendered by our business units.

Because of this, Senior Management has established the following guiding principals for the areas of Quality, Environment and Energy Efficiency as a fundamental part of the activities engaged by Grupo Logista:

- 1. Collaborate with <u>organizations and interest groups</u> of an international, national and local nature that benefit Quality and the Environment in order to support initiatives that have a strategic, global character, contributing our knowledge to benefit their development.
- 2. Support criteria for <u>energy efficiency</u> when acquiring preferred products and the design of services by including this criteria as a variable to consider as decisions are made.
- 3. Develop and implement means of control that permit evaluating and reducing the effects of climate change, focusing our vision on the quantification and reduction of our carbon footprint.
- 4. Be on guard for the strict execution of any <u>legal requirements</u> that may apply as well as those that are voluntarily subscribed to, controlling their optimal attainment.
- 5. Promote <u>respect</u> for the Environment among employees, clients, providers and society in general, designing and putting at their disposition, the tools necessary to spread Grupo Logista's commitment to climate change.
- 6. Define and control quality and environmental <u>indicators</u>; allowing Grupo Logista to periodically evaluate the performance in the areas of sustainability and customer satisfaction.
- 7. Supply the necessary <u>information</u>, <u>means</u> and <u>resources</u> to enable quality assurance from the implemented management system, by making periodic audits.
- 8. Implement policies and best practices for the <u>reasonable use of resources</u>, where the formula that defines our processes is the optimization.
- 9. Establish a process for <u>continuous improvement</u> wherever objectives and targets are established that orient our business towards excellence.
- 10. Base our processes on maximum <u>contamination prevention</u>. Conscious of the importance of taking preventative measures and anticipating risky situations, Grupo Logista will maintain its proactive attitude when moving forward.

Our strategy needs the commitment and participation of every employee and collaborator from the group, who can count on the strength and support from the Corporate Direction of Operations for the execution of our objectives in the matters of quality, environment and energy efficiency.